



# Senior Living Benchmarking Portal

User Guide

Welcome to BerryDunn’s Senior Living Benchmarking Portal. This guide covers use of the portal, including how to access and navigate through the comprehensive set of financial benchmarking metrics we have curated for you, as well as the Skilled Nursing Facility Prospective Payment System Rate Calculator (PPS Rate Calculator).

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# Access the Portal

The portal can be reached at the following URL:

<https://seniorlivingportal.berrydunn.com/>

## First-Time Login Process

The first time you access the portal, you will need to:

1. Set up your account
2. Confirm your email
3. Complete your profile

Once these steps are done, you can [sign in directly](#) for all future visits.



# 1. Set up your Account

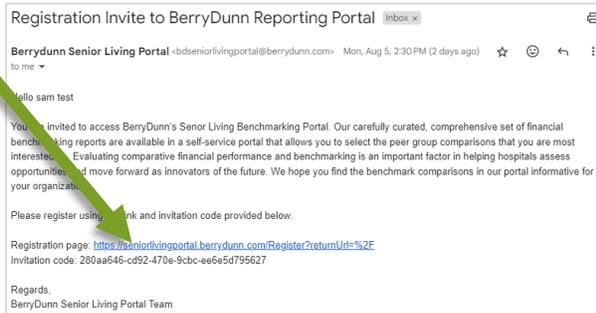
If you have received an invitation email, use the **Redeem an invitation** option, below. Otherwise, follow the **Register an Account** steps.

## Redeem an Invitation

Invitation emails contain a unique registration code for you to set up your account.

1. Open the **Redeem invitation** page:

From invitation email



From portal sign in page



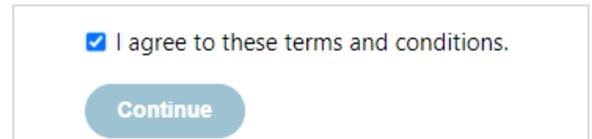
2. Enter the code from your invitation email.



3. Press **Register** button.



4. Accept the Terms and Conditions.
  - a. At bottom of page, check the "I agree to these terms and conditions." box
  - b. Press **Continue**



5. You will be redirected to the Profile page, where you will need to:
  - c. [Confirm your email](#) and
  - d. [Complete your profile](#)

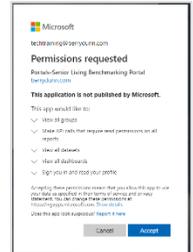
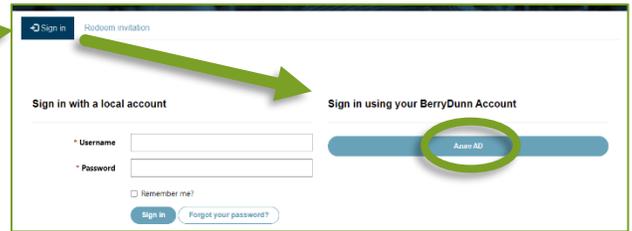
## Register an Account

There are two options for registering an account with the portal:

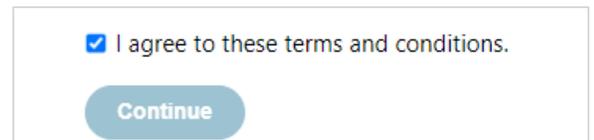
- A new **local account**
  - Specific to this portal only. Cannot be used to access any other BerryDunn services.
- An existing **BerryDunn account**
  - For BerryDunn employees only.

## Register a BerryDunn Account

1. Press **Register** tab.
2. Press the **Azure AD** button.
3. Perform your Multi-factor Authentication (MFA).
4. Accept the permissions request.



5. Accept the Terms and Conditions.
  - a. At bottom, check the "I agree to these terms and conditions."
  - b. Press **Continue**



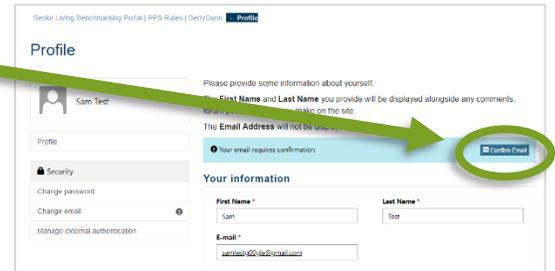
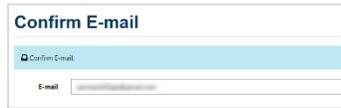
6. You will be redirected to the Profile page. You do not need to confirm your email, but you may need to [complete your profile](#).

## 2. Confirm your Email

To confirm the email address associated with your account:

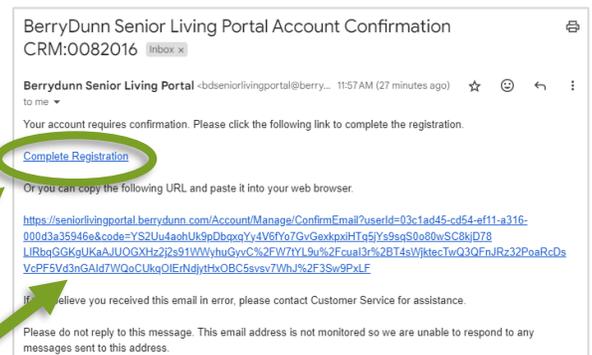
1. Press the **Confirm email** button.

**NOTE:** You will be redirected to a screen indicating the account the confirmation was sent to. No further action is needed on this screen.



2. Check your email inbox for a confirmation email (may take up to 30 minutes). The subject line will read: "Confirm your account: BerryDunn Hospital Benchmarking Portal CRM:0000001"

**NOTE:** If you do not see the email, check your spam or junk filters. If it has been longer than 30 minutes, contact your BerryDunn representative.



3. Click the **Complete Registration** link. (or copy and paste the full URL into your browser)
4. You will be returned to your profile page with the green email confirmation success message.
5. Proceed to [Complete your Profile](#).



### 3. Complete your Profile

Before you can access the portal content, your profile must be complete. All fields are required.

**NOTE:** If you redeemed an invitation email, these fields may already be complete, but it is good to review in case any changes need to be made.

1. Update fields, as needed.
  - a. First name
  - b. Last name
2. Press **Update**.

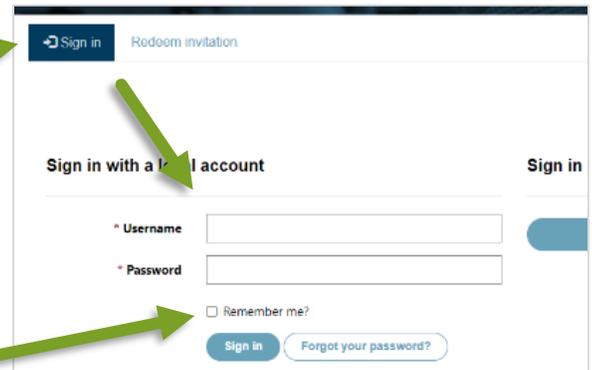
The screenshot shows the 'Profile' page of the Senior Living Benchmarking Portal. The page title is 'Senior Living Benchmarking Portal | PPS Rates | BerryDun | Profile'. The main heading is 'Profile'. On the left, there is a user profile card for 'Sam Test' with a profile picture icon. Below this are navigation links: 'Profile', 'Security', 'Change password', 'Change email', and 'Manage external authentication'. The 'Security' link is highlighted. The main content area contains instructions: 'Please provide some information about yourself. The **First Name** and **Last Name** you provide will be displayed alongside any comments, forum posts, or ideas you make on the site. The **Email Address** will not be displayed on the site.' Below this is a section titled 'Your information' with three input fields: 'First Name \*' (containing 'Sam'), 'Last Name \*' (containing 'Test'), and 'E-mail \*' (containing 'sacctest900als@gmail.com'). A blue 'Update' button is located at the bottom right of the form.

# Standard Login Process

Once you have set up your account, you can sign in based on the type of account you registered.

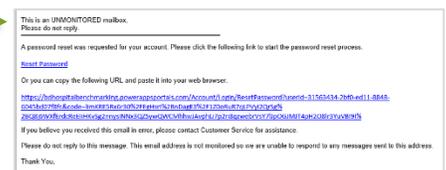
## Local account

1. Go to the portal.
2. Select **Sign in**.
3. Enter the **Username** and **Password** you used when first registering.
4. Optionally, check the **Remember me** box to save your information in your current browser.
5. Press **Sign in**.
6. Arrive at home page and [navigate the portal](#).



## Forgot your password?

1. Press **Forgot your password?** button.
2. Enter your email.
3. Press **Send**.
4. Follow **Password Reset** email instructions.  
**NOTE:** Check your spam or junk settings if you do not see the reset email. If it has been more than 30 minutes, contact your BerryDunn representative.



## BerryDunn account (Azure Active Directory)

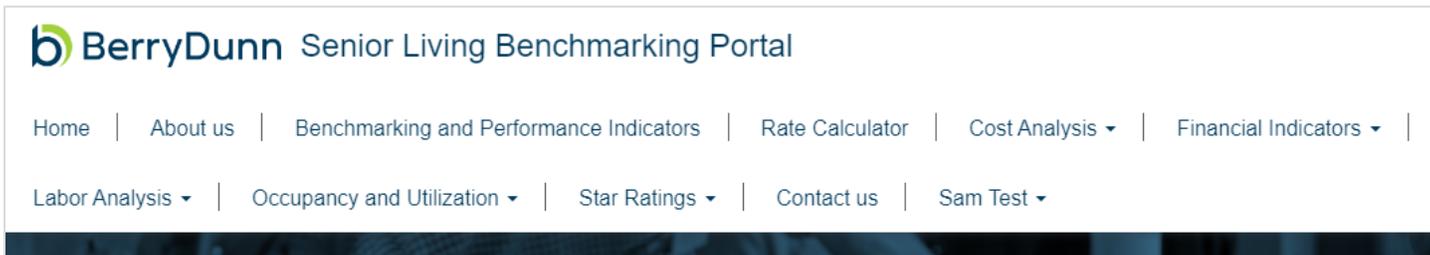
1. Go to the portal.
2. Press **Sign in** tab.
3. Press **Azure AD** button.
4. Select your BerryDunn account.
5. Perform your multi-factor authentication (MFA).
6. Arrive at portal (see [Portal Pages and Features](#)).



# Portal Pages and Features

Use the navigation bar at the top of all pages to access the various areas of the portal.

**NOTE:** If you are not signed in, you will only have access to a limited subset of the metrics.

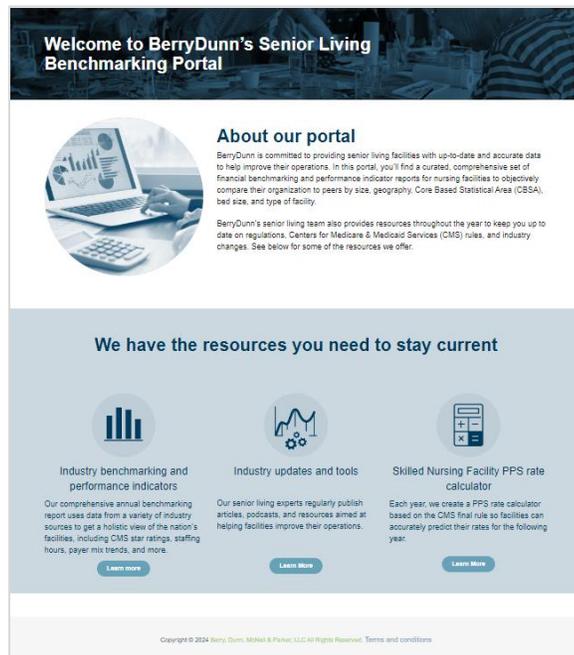


- [Home](#)
- [About us](#)
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- [PPS Rate Calculator](#)
- [Metrics](#)
  - Cost Analysis
  - Financial Indicators
  - Labor Analysis
  - Occupancy and Utilization
  - Star Ratings
- [Contact us](#)
- [Profile](#) [Your Name]

## Home page

This page includes the following sections:

- Overview
- Links to important resources



## About Us page

This page describes BerryDunn's Healthcare Practice Group and the firm as a whole, with links to our firm web site and the hospital industry content therein.

**About**

**Our team**  
**BerryDunn's Healthcare Practice Group**  
BerryDunn's Healthcare Practice Group partners with clients to develop solutions to assess and improve operational and financial performance, meet compliance obligations, and respond to market opportunities.  
Our expert advisors deliver practical, up-to-date advice to improve your performance, and can help with issues like high taxes, financial and regulatory compliance, poor cash flow, leadership turnover, technology challenges, and undertrained staff.  
Our clients include hospitals, health systems, medical practices, FQHCs, home health and hospice providers, long-term care facilities, ACOs, and MSDs. We partner with you to objectively review existing processes and develop actionable strategies that fit your specific needs.  
[Learn more at berrydunn.com/hospital](#)

**Our firm**  
**BerryDunn**  
BerryDunn is a nationally recognized firm providing assurance, tax, and consulting services. Evolving over the years to stay on the forefront of the many industries it serves, the firm's mission has remained constant: To help each client create, grow, and protect value—while delivering exceptional service based on integrity, expertise, and a constant commitment to client success. BerryDunn serves clients from its nine offices with 800 employees across the US and territories.  
[Learn more at berrydunn.com](#)

## Benchmarking and Performance Indicators page

The home page includes the following sections:

- Overview
- Links to key metrics

**Industry Benchmarking and Performance Indicators**

BerryDunn's Senior Living Benchmarking Portal consolidates the most current and comprehensive benchmarking information to give senior living facilities access to consistent and reliable measures. Using this data, you'll be able to benchmark your facility, as well as bring forward trends from peer facilities, choosing which group comparisons you're most interested in.

This database includes the most recently available information obtained from the Centers for Medicaid & Medicare Services' (CMS) public use files, including:

- Medicare cost reports for all Medicare-certified SNFs in the US required to submit a full utilization Medicare cost report.
- CMS SNF/NF provider enrollment file.
- CMS SNF/NF Quality Reporting Measures file for all certified providers.
- Payroll-Based Journal (PBJ) file – SNF/NF provider self-reported data.
- Other sources.

**Explore key senior living benchmarking metrics**

- Total Allowable Skilled Nursing Facility Cost Per Patient Day
- Operating Margin
- Days in Accounts Receivable
- Current Ratio
- Medicare A Program Profitability Per Medicare Patient Day
- Skilled Nursing/Nursing Facility Total Contract Agency Utilization
- Total Direct Care Nursing Cost Per Patient Day
- Skilled Nursing Facility Occupancy %
- Number of Licensed Beds (HCRIS) - Skilled Nursing Facility
- Skilled Nursing/Nursing Overall Star Rating
- Reported Total Direct Care Staffing Hours Per Patient Day
- Staffing Rating
- Skilled Nursing Facility Staff Compensation as a % of Total Expenses
- Nursing Staff Turnover

# PPS Rate Calculator

This guide covers how to access and navigate BerryDunn's **Skilled Nursing Facility (SNF) Prospective Payment System (PPS) Rate Calculator (PPS Rate Calculator)**.

Each year, the Centers for Medicare & Medicaid Services (CMS), updates the PPS rates using market basket and budget neutrality factors.

BerryDunn's SNF PPS rate calculator is designed to provide SNFs with a convenient tool to calculate their facility specific PPS rates. The calculator tab can be used to view facility specific, wage index, case-mix index (CMI) and value-based purchasing (VBP) adjusted rates as well as total reimbursement for a length of stay. The base per diem, CMI adjusted, rates and labor related portion can be accessed on the base rates tab and facility rate comparisons can be conducted on the comparison tab.

## Definitions

- **CCN:** CMS Certification Number
- **HIPPS:** Health Insurance Prospective Payment System codeset
- **CBSA:** Core-based statistical area

## Navigation

The PPS Rate Calculator consists of 3 tabs, accessible from the bottom left:

- **Calculator**
- **Base Rates**
- **Comparison**

Additionally, use the header buttons to:

- **Contact** BerryDunn
- **Access** this guide
- **Watch** a video walk-through

The screenshot shows the BerryDunn PPS Rate Calculator interface. At the top, there are three tabs: "Calculator", "Base Rates", and "Comparison". A dark blue header bar contains the text "PPS Rate Calculator" and three icons: an envelope, a document, and a play button. Below the header, the main content area includes a "View report in full screen" button, the BerryDunn logo, and a title "Skilled Nursing Facility (SNF) Medicare Reimbursement | Prospective Payment System (PPS) Calculator". A descriptive paragraph follows, explaining the tool's purpose. Below this, there are input fields for "Select a CCN to see rates", "Year" (set to 2024), "HIPPS Code", and "Length of Stay" (set to 100). A "Clear Filters" button is also present. The main data area is a table with columns: Days, PT, OT, SLP, Nursing, NTA, Non-Case-Mix, Total Payment Prior to VBP, VBP Adjustment, and Total Payment Including VBP. The table shows data for days 1 through 20, with values of \$0.00 for most days. To the right of the table, there are four summary cards: "CBSA" (empty), "Wage Index" (0.0000), "VBP Multiplier" (-), "Total Reimbursement for Stay" (\$0.00), and "Average Reimbursement for Stay" (\$0.00). Below these is a "Trend of Reimbursement" chart showing a flat line at \$0.00 over 100 days. At the bottom left, a navigation bar contains the same three tabs: "Calculator", "Base Rates", and "Comparison". Green arrows and boxes highlight the "PPS Rate Calculator" header, the "View report in full screen" button, the "CBSA" field, and the bottom navigation bar. A green callout box on the right says "Fullscreen Mode" with two bullet points: "Press button to enter" and "Press Escape (Esc) key to exit".

# Calculator tab

Use the **Filters** section on the left to quickly view the wage index, CMI and VBP adjusted rates and other information for a specific facility.

1. Select a **CCN**
2. Select a **Year**
3. Select a **HIPPS Code**
4. Adjust the **Length of Stay** slider, as desired
5. If prompted, select a **CBSA** from the dropdown

**BerryDunn PPS Rate Calculator**

Skilled Nursing Facility (SNF) Medicare Reimbursement | Prospective Payment System (PPS) Calculator

Each year, the Centers for Medicare & Medicaid Services (CMS), updates the PPS rates using market basket and budget neutrality factors.

BerryDunn's SNF PPS rate calculator is designed to provide SNFs with a convenient tool to calculate their facility specific PPS rates. The calculator tab can be used to view facility specific, wage index, case-mix index (CMI), and value-based purchasing (VBP) adjusted rates as well as total reimbursement for a length of stay. The base per diem, CMI adjusted, rates and labor related portion can be accessed on the base rates tab and facility rate comparisons can be conducted on the comparison tab.

**Facility Name:** ANDERSON NURSING CENTER, Davenport County, HARRIETVILLE | MD

**Filters:** CCN: 910854, Year: 2023, HIPPS Code: AABF1, Length of Stay: 1 (slider 1-100)

**Calculated Rates Table:**

Days	PT	OT	SLP	Nursing	NTA	Non Case-Mix	Total Payment Prior to VBP	VBP Adjustment	Total Payment Including VBP
1	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
2	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
3	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
4	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
5	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
6	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
7	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
8	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
9	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
10	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
11	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
12	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
13	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
14	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
15	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
16	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
17	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
18	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
19	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94
20	\$86.94	\$78.75	\$14.38	\$304.10	\$53.72	\$91.08	\$628.97	(\$5.03)	\$623.94

**CBSA Information:** CBSA 99099 Urban, Maryland

**Wage Index & VBP Multiplier:** Wage Index: 0.8351, VBP Multiplier: 0.9920000000

**Total, Average, & Trend:** Total Reimbursement for Stay: \$61,076.67, Average Reimbursement for Stay: \$610.77. Trend of Reimbursement graph shows Total Rate vs Days (0-100).

**CBSA Note:**  
 If the CBSA number for your area has been replaced, CMS has not updated the provider file to the new CBSA number; therefore, you must manually enter your CBSA number.

## Base Rates tab

To view the base per diem and CMI adjusted rates and labor related portion by year:

1. Select a **Year**
2. Select a **Type**

The screenshot displays the BerryDunn PPS Rate Calculator interface for Skilled Nursing Facility (SNF) Medicare Reimbursement Base rates. The interface is divided into several sections:

- Filters:** A section titled "Select Year and Type" with dropdown menus for "Year" (set to 2024) and "Type" (set to Rural).
- Per Diem Rates:** A table showing rates for PT, OT, SLP, Nursing, NTA, and Non Case Mix. The values are: PT (\$80.10), OT (\$73.56), SLP (\$33.05), Nursing (\$117.03), NTA (\$88.29), and Non Case Mix (\$111.72).
- Labor Related Portion:** A box displaying the labor related portion as 71.10%.
- CMI Adjusted Rates:** A large table with columns for PDPM Group, PT CMI, PT Rate, OT CMI, OT Rate, SLP CMI, SLP Rate, Nursing CMG, Nursing CMI, Nursing Rate, NTA CMI, and NTA Rate. The table lists rates for groups A through Y.

Annotations on the left side of the screenshot identify the "Filters", "Per Diem Rates", and "Labor Related Portion" sections. An annotation on the right side identifies the "CMI Adjusted Rates" table.

PDPM Group	PT CMI	PT Rate	OT CMI	OT Rate	SLP CMI	SLP Rate	Nursing CMG	Nursing CMI	Nursing Rate	NTA CMI	NTA Rate
A	1.45	\$116.15	1.41	\$103.72	0.64	\$21.15	ES3	3.84	\$449.40	3.06	\$270.17
B	1.61	\$128.96	1.54	\$113.28	1.72	\$56.85	ES2	2.90	\$339.39	2.39	\$211.01
C	1.78	\$142.58	1.60	\$117.70	2.52	\$83.29	ES1	2.77	\$324.17	1.74	\$153.62
D	1.81	\$144.98	1.45	\$106.66	1.38	\$45.61	HDE2	2.27	\$265.66	1.26	\$111.25
E	1.34	\$107.33	1.33	\$97.83	2.21	\$73.04	HDE1	1.88	\$220.02	0.91	\$80.34
F	1.52	\$121.75	1.51	\$111.08	2.82	\$93.20	HBC2	2.12	\$248.10	0.68	\$60.04
G	1.58	\$126.56	1.55	\$114.02	1.93	\$63.79	HBC1	1.76	\$205.97		
H	1.10	\$88.11	1.09	\$80.18	2.70	\$89.24	LDE2	1.97	\$230.55		
I	1.07	\$85.71	1.12	\$82.39	3.34	\$110.39	LDE1	1.64	\$191.93		
J	1.34	\$107.33	1.37	\$100.78	2.83	\$93.53	LBC2	1.63	\$190.76		
K	1.44	\$115.34	1.46	\$107.40	3.50	\$115.68	LBC1	1.35	\$157.99		
L	1.03	\$82.50	1.05	\$77.24	3.98	\$131.54	CDE2	1.77	\$207.14		
M	1.20	\$96.12	1.23	\$90.48			CDE1	1.53	\$179.06		
N	1.40	\$112.14	1.42	\$104.46			CBC2	1.47	\$172.03		
O	1.47	\$117.75	1.47	\$108.13			CA2	1.03	\$120.54		
P	1.02	\$81.70	1.03	\$75.77			CBC1	1.27	\$148.63		
Q							CA1	0.89	\$104.16		
R							BAB2	0.98	\$114.69		
S							BAB1	0.94	\$110.01		
T							PDE2	1.48	\$173.20		
U							PDE1	1.39	\$162.67		
V							PBC2	1.15	\$134.58		
W							PA2	0.67	\$78.41		
X							PBC1	1.07	\$125.22		
Y							PA1	0.62	\$72.56		

## Comparison tab

To compare two facilities side by side, follow the same steps as for the **Calculator**, plus select a **Second CCN** (and **CBSA**, if prompted).

**First CCN Info**

**Second CCN Info**

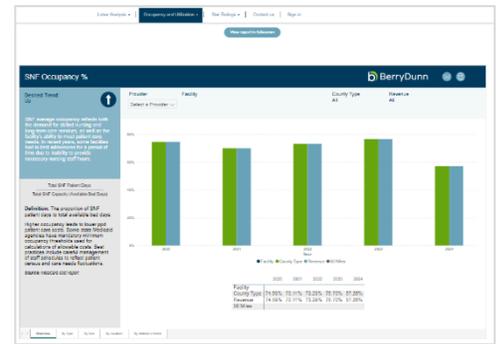
**Second CCN**

**Second CBSA (if prompted)**

Days	PT	OT	SLP	Nursing	NTA	Non Case Mix	Total Payment Prior to VBP	VBP Adjustment	Total Payment Including VBP
1	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
2	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
3	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
4	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
5	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
6	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
7	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
8	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
9	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
10	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
11	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
12	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
13	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
14	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
15	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
16	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52
17	\$86.94	\$78.75	\$14.38	\$304.10	\$161.16	\$91.08	\$736.41	(\$5.89)	\$730.52

# Metrics pages

Select from the various metrics dropdowns in the navigation bar.



## Metric Groupings:

- Cost Analysis
- Financial Indicators
- Labor Analysis
- Occupancy and Utilization
- Star Ratings

Each metric consists of 5 tabs:

- **Overview:** Report of peer groups pre-selected based on your CCN
- **By Type:** Compare to Provider of your choosing
- **By Size:** Compare to Provider of your choosing
- **By Location:** Compare to Provider of your choosing
- **By Veterans Home:** Compare to Provider of your choosing

## Using the Metrics

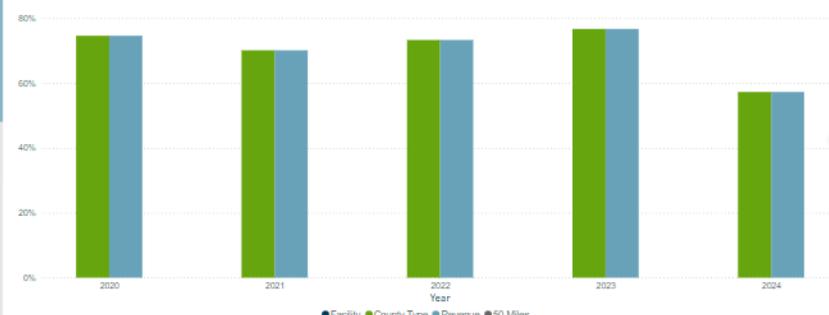
- **View report in fullscreen:** Use this button to open the report in fullscreen. Press Escape (Esc) key on your keyboard to exit fullscreen.
- **Header:** Title of metric and links to the Contact us form and this guide
- **Filters:** Select from available metric-specific filters to change relevant bars in charts
- **Charts:** Annual totals for selected filters
- **Characteristics:** Explains the Desired Trend, Definition, and Source of the metric
- **Data Table:** Numerical data behind charts
- **Tabs:** Access different pages of the metric

**View report in fullscreen** → [View report in fullscreen](#)

**Header** → SNF Occupancy % BerryDunn

**Filters** → Provider: Facility, County Type: All, Revenue: All

**Characteristics** → **Desired Trend:** Up  
 SNF average occupancy reflects both the demand for skilled nursing and long-term care services, as well as the facility's ability to meet patient care needs. In recent years, some facilities had to limit admissions for a period of time due to inability to provide necessary nursing staff hours.

**Charts** → 

**Data Table** →

	2020	2021	2022	2023	2024
Facility	74.59%	70.11%	73.29%	76.70%	67.28%
County Type	74.59%	70.11%	73.29%	76.70%	67.28%
Revenue	74.59%	70.11%	73.29%	76.70%	67.28%
50 Miles	74.59%	70.11%	73.29%	76.70%	67.28%

**Definition:** The proportion of SNF patient days to total available bed days.  
 Higher occupancy leads to lower ppd patient care costs. Some state Medicaid agencies have mandatory minimum occupancy thresholds used for calculations of allowable costs. Best practices include careful management of staff schedules to reflect patient census and care needs fluctuations.  
 Source: Medicare cost report

**Source:** Medicare cost report

**Tabs** → Overview | By Type | By Size | By Location | By Veterans Home

## Filters by Tab

All filters are set to **All** by default.

**Overview**

Provider: Facility, County Type: All, Revenue: All

**By Type**

Provider: Facility, Control Type: All, County Type: All [Clear Filters](#)

**By Size**

Provider: Facility, Revenue: All, Total Beds: All, SNF Beds: All [Clear Filters](#)

**By Location**

Provider: Facility, Region: All, State: All, CBSA: All [Clear Filters](#)

**By Veterans Home**

Provider: Facility, State: All [Clear Filters](#)

# Contact Us page

Use this form to connect with our Senior Living team.

The screenshot shows the 'Contact Us' form on the BerryDunn Senior Living Benchmarking Portal. The form is set against a dark blue background with white text and input fields. At the top, there is a navigation menu with links: Home, About us, Benchmarking and Performance Indicators, Rate Calculator, Cost Analysis, Financial Indicators, Labor Analysis, Occupancy and Utilization, Star Ratings, Contact us, and Bill Bills. The main heading is 'Contact Us' with a sub-heading: 'If you have questions for our senior living team, please fill out the form below and we are happy to reach out to you.' The form fields include: First name, Last name, Email, Phone number, Organization name, Position level (with a dropdown menu), Job function (with a dropdown menu), Industry (with a dropdown menu), and Organization type (with a dropdown menu). A 'Submit' button is located at the bottom left. A small privacy notice is visible at the bottom of the form.

# Profile page

The Profile page contains your information for the portal.

The screenshot shows the 'Profile' page on the BerryDunn Senior Living Benchmarking Portal. The page has a white background with a blue border. At the top, there is a navigation menu with links: Senior Living Benchmarking Portal, PPSR Status, BerryDunn, and Profile. The main heading is 'Profile'. On the left side, there is a user profile card for 'Sam Test' with a profile picture icon. Below the card are links for 'Profile', 'Security', 'Change password', 'Change email', and 'Manage external authentication'. On the right side, there is a form titled 'Your information' with the following text: 'Please provide some information about yourself. The First Name and Last Name you provide will be displayed alongside any comments, forum posts, or ideas you make on the site. The Email Address will not be displayed on the site.' The form fields include: First Name (with 'Sam' entered), Last Name (with 'Test' entered), and E-mail (with 'sacctestg00le@gmail.com' entered). An 'Update' button is located at the bottom right of the form.

## Revision History

Revision	Release Date	Change Summary	Prepared By
1.0	08/08/2023	First publication	Bill Blais, Shelly Caparossi
2.0	08/12/2024	Portal expansion update	Bill Blais